

Tupperware®

Exchange and Return Policy – Retail Outlets

1. Please keep your invoice safe and intact as it is essential to give the same to the store while getting your product exchanged.
2. No cash refund will be given on return of products. Only credit note will be issued in lieu of the returned product. Credit notes, shall have a validity of 7 (seven) days from the date of its issuance and can be redeemed only in respect of product purchased from a Tupperware Exclusive Retail Outlets in India.
3. While redeeming a credit note you should confirm with the store manager whether or not it can be clubbed with any ongoing discount, promotion or offer.
4. No exchange is permitted on products on sale or discount.
5. Merchandise can be returned within 14 (fourteen) days from the date of purchase provided the merchandise is in unused, intact & saleable condition and in its original packaging. At the time of return the original invoice of the purchase should be produced.
6. Tupperware India will only offer a replacement against any merchandise available at the store, at the time of the exchange/claim being made.
7. The exchange will be initiated only once we have received the product in its original packaging back in our store & we have completed all quality checks and verifications.
8. Please read Product care instructions carefully, in case product instruction is not observed any claim will not be entertained.
9. Products purchased from a direct seller or online cannot be exchanged at Tupperware Exclusive Retail Outlet in India.
10. Replacing a defective product is completely is subject to its Replacement policy tupperwa.re/reppolicy
Such products will not be considered under the exchange and return policy. Please refer to tupperwa.re/warranty for the warranty policy of the Company.

Tup Club Terms & Conditions

1. Tup Club membership shall be valid for purchases at Tupperware Exclusive Outlet. Submission of Mobile Number confirms acceptance of the terms and conditions of membership.
2. Customer Care of Tupperware has the right to contact the members to seek any clarifications with regards to their enrolment or purchase.
3. The club members will be eligible for two percent (2%) of the actual bill amount as loyalty bonus points.

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4. The loyalty bonus points can be redeemed by the customer at any time during its validity period at any Tupperware Exclusive Outlet in India only.
5. The loyalty points cannot be transferred to any new mobile number. In case, the member discontinues or changes registered mobile number the loyalty points will become invalid. Tupperware shall not be responsible for any lapse of points.
6. Under TupClub, we have also introduced 'Referral program' wherein any TupClub registered member can REFER his/her friends to Tupperware Exclusive Outlet and Gift them 10% extra discount (over and above discounts at Outlet) and can WIN loyalty points worth 10% of their purchase. You can visit this link for more details <https://img.techpowerup.org/200615/cb734.jpg>
7. All rights of ownership and usage of the Membership/Referral Program lies with Tupperware® and Tupperware reserves the right to add, alter, amend and revise terms and conditions membership without prior notice.

In case of any dispute, the same shall be subject to the exclusive jurisdiction of competent courts in Delhi. Any dispute or difference whatsoever arising between the Parties out of or relating to the construction, meaning, scope, operation or effect of this contract or the validity or the breach thereof shall be settled by arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996 (as amended till date). The arbitral tribunal shall comprise of a single arbitrator to be appointed by mutual consent of the parties within 7 (seven) days of the request of the notice to start arbitration proceedings. The arbitration proceedings shall be conducted in English language only and the seat of arbitration shall be Delhi.

Kindly preserve the Invoice for future reference/any communication.

For any query, please get in touch with our Customer service team

Toll Free no. – 1800-103-6678 (9:30 am – 5:30 pm, Mon-Fri).

E-mail id – customercareindia@tupperware.com